

# *Make your property the place to stay!*

With an **experienced** & **dedicated** reservation services team!

*We make it easy!* ✓

## Full-Service Reservation Management

- Open **7 days a week** (extended hours to handle year-round inquiries).
- 24/7 **emergency service** for all guests and owners
- We handle **all communication** with the guests (before, during and after their stay).
- We match visitors with **ideal properties** and provide **hassle-free** check-in and check-out.
- After check-out, we contact guests for a **property review**.

## Strategic Marketing

- Dedicated, data driven, proactive marketing targeted at the **right audience at the right time**.
- Gain exposure through regular outreach to our **guest database**.
- Professional representation through social media and **digital marketing** to a **wide network**.

## Other Considerations

- We **organize, schedule, and communicate** with cleaning teams for your property.
- We're local, **full-time year-round** right on the mountain for you and our guests.

*Dive into the details!* ☰

- **15% management fee** no hidden service fees or 3rd party fees in regard to rentals
- Direct **deposit monthly** along with statements
- Annual **summaries** for tax purposes
- Monthly owner **updates**
- We **maintain** BC Consumer **Protection** License

*We'd love to chat!* 💬

**Questions?** Finding the right **Reservation Management** company is **crucial** for rental success. Our team makes management **easy and stress-free**. Let's discuss how **Silver Star Stays** can support your **property!**



Lindsay Brennan - **Owner/Operator**  
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## *Meet Silver Star Stays*

Silver Star Stays provides personalized reservation services for vacation properties in the Okanagan Valley. We offer a variety of accommodations ranging from affordable, fully equipped studios to seven-bedroom deluxe mountain homes.

As your turn-key rental company, we take care of all the necessary tasks, allowing you to effortlessly reap the benefits of consistent monthly rental revenue. We are fully licensed as a travel wholesaler with the B.C. Consumer Protection Department. As licensed insurance agents, we are able to offer our guest's insurance protection on their vacations.

